



# SafeTCard Solution helping work-life balance for W.A. Corrective Services employees



The SafeTCard has provided a genuine solution to the safety and protection of staff and their families whilst off duty and in the community.



Allan Waller, Prison Officer Manager at W.A. Corrective Services



Government of Western Australia  
Department of Corrective Services



# Lone worker security...

Prison Officers employed by the State of W.A. are now being given cutting-edge technology solutions to help improve their safety whilst not at work. The Department for Corrective Services, part of The Government of Western Australia has procured a number of SafeTCard Lone Worker Solutions to minimise the risk to Prison Officers going about their daily routines, either outside of working hours or during leisure time.

Serving Prison Officers can on occasion be placed in potentially volatile situations away from the workplace directly as a result of the role they fulfil. Historically, some officers have incurred threats of violence directed at them personally or to family members – sometimes by former prisoners or by acquaintances of individuals currently or previously incarcerated.

## About the Solution:

In order to reduce risk, safeguard health and wellbeing and make provision for staff in the event of an emergency, the department decided to equip Prison Officers with the SafeTCard solution. Mindful of the impact of verbal abuse, criminal damage or home invasion – department employees have now been using the lone worker devices for over eight months. Since rollout the department has reported higher staff confidence and fewer incident reporting issues as a result.

The SafeTCard solution incorporates the Identicom device – an Identity badge containing mobile phone technology that is easy to wear and discreet to use in the event of verbal abuse, attack and injury. The device is also GPS enabled to help locate a worker's whereabouts in the event of an emergency if necessary.

Should a 'Red Alert' be raised, 24/7 Alarm Monitoring provided as part of the solution gives a lone worker comprehensive and efficient support in order to assess and escalate the situation for the best possible result for the lone worker.

## Allan Waller, Prison Officer Manager at W.A. Corrective services commented:

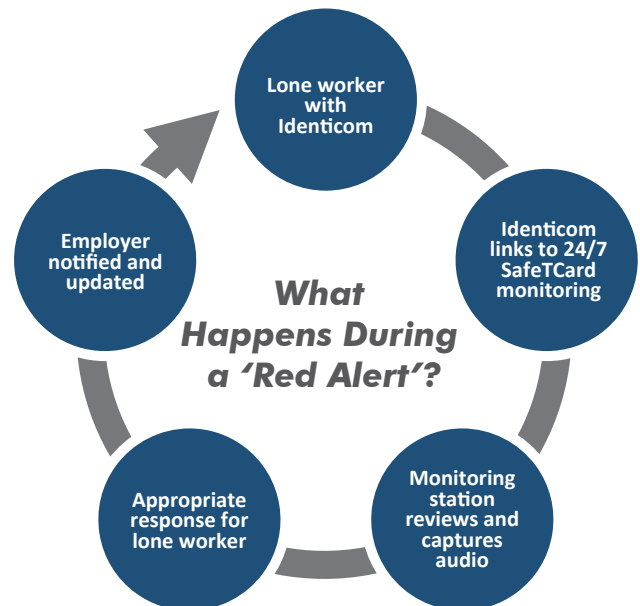
"The SafeTCard has provided a genuine solution to the safety and protection of staff and their families whilst off duty and in the community. So far, my colleagues have reported that the peace of mind benefit they feel as a result of wearing the device is invaluable."

## Bob Hoult, Managing Director at SafeTCard commented:

"We're delighted that our solution can give peace of mind to users. Any reduction in risk to public sector workers, whether it is perceived or actual, is a key part of what the device is designed to achieve – any worker facing hostility shouldn't hesitate to open a 'Red Alert' to receive monitoring or escalation support."

## About W.A. Corrective Services:

- Western Australia's 4th largest public sector employer
- Set up in February 2006
- Responsible for managing 14 Prisons and 2 detention centres across the state
- Services include community support, counselling, vocational training, employment services and health service programs



SafeTCard Marketing Pty Ltd • 119 Bunda St • Cairns QLD  
Australia 4870 • T: (+61) 13 0072 3382  
E: sales@safetcard.com.au www.safetcard.com.au

